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## Work From Home Jobs No Experience – Entry-Level Live Chat Assistant (Remote, No Degree Required)

### Description

Looking for legitimate work from home jobs with no experience required? This entry-level Live Chat Assistant position offers a real opportunity to earn income while gaining valuable customer service skills—all without needing a college degree or prior work experience. The role is fully remote, 100% text-based (no phone calls), and comes with paid training, flexible schedules, and advancement opportunities for reliable, motivated individuals.

### Position Overview

As a Live Chat Assistant, you'll be the first point of contact for customers reaching out via live chat on websites and social media channels. You'll handle basic support questions, guide users to helpful resources, and escalate more complex issues to specialized team members. This position is perfect for those searching for work from home jobs no experience because we provide complete training, ongoing mentorship, and clear career paths for growth.

### Key Responsibilities

#### Customer Support

- Respond to customer inquiries through live chat quickly and professionally.
- Provide accurate information and solutions using the knowledge base.
- Maintain a friendly and helpful tone throughout each interaction.

#### Documentation

- Record conversation details in the helpdesk system.
- Tag and categorize chats for reporting purposes.
- Escalate complex or unresolved issues with complete context for Tier 2 support.

#### Quality Assurance

- Follow company guidelines for tone, accuracy, and privacy.
- Meet targets for response times, resolution rates, and customer satisfaction scores.
- Participate in regular coaching sessions and team feedback reviews.

### Requirements

### Hiring organization

Indeed Remote Jobs

### Employment Type

Full-time, Part-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

## No Experience Required

- We welcome applicants with no previous work experience.
- Paid training ensures you'll have the skills needed before handling live chats.

## Base Salary

\$ 25 - \$ 35

## Basic Technical Skills

- Ability to type 40+ words per minute with accuracy.
- Comfortable using web-based tools, chat platforms, and email.
- Stable internet connection and reliable computer or laptop.

## Date posted

January 27, 2025

## Valid through

01.01.2029

## Soft Skills

- Clear written communication in English.
- Patience, empathy, and professionalism with customers.
- Ability to work independently and stay organized.

## Training & Support

All new hires go through a structured onboarding program covering:

- Using the live chat platform and knowledge base.
- Writing clear, helpful responses that reflect company standards.
- Handling multiple chats at once while maintaining quality.
- Escalation processes and troubleshooting basics.

Training is fully paid, and mentors are available to guide you during your first weeks on the job.

## Compensation & Benefits

- Competitive hourly pay with performance-based bonuses.
- Flexible schedules including part-time, full-time, evenings, and weekends.
- Remote work from anywhere with reliable internet access.
- Opportunities to advance into quality assurance, training, or team lead roles.

## A Typical Day in This Role

### Morning:

- Log in to the chat dashboard and review any overnight updates.
- Begin responding to new customer inquiries using the provided scripts and resources.

### Midday:

- Join the team chat for quick updates and coaching tips.
- Handle a steady flow of customer chats, escalating complex issues as needed.

### End of Shift:

- Close out remaining conversations.
- Document any common issues or content gaps for review by the knowledge base team.

## Application Process

1. Click Apply Now to submit your interest.
2. Complete a short skills check (typing and accuracy test).
3. Participate in a brief interview or recorded Q&A session.
4. Receive training schedule and onboarding materials.

Applicants only need to click the “Apply Now” button to begin—no long forms or résumés required.

## FAQs

### Do I need experience to apply?

No. We provide complete training and mentorship for all new hires.

### Is this a real job or a side gig?

This is a legitimate employment opportunity with consistent shifts and pay.

### Do I need to be on the phone?

No phone calls are required—this role is entirely chat and email-based.

### Can I work from anywhere?

Yes, as long as you have a quiet environment, a reliable computer, and stable internet.

### Is the schedule flexible?

Yes, you can choose from multiple shifts, including evenings and weekends.

## Why This Role Fits People Searching “Work From Home Jobs No Experience”

- Clear training program with no previous experience needed.
- Remote, flexible work with growth opportunities.
- Real career paths into higher-paying customer service and operations roles.
- Supportive team culture focused on learning and improvement.

**Apply Now** to start your work from home career with paid training, flexible schedules, and no prior experience required.



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