

APPLY NOW

Online Support Editorial Assistant | Up to \$35/hr | Writing Focused Role

Description

Job Title: Part-Time Remote Chat Support Representative
Compensation: \$25–\$35 per hour, paid weekly
Location: Fully Remote – Accepting applicants worldwide
Schedule: Part-time; Flexible 4–6 hour shifts, 10–30 hrs/week
Experience Required: None – complete training provided
Education Required: No degree required

About the Company

A global subscription-based platform offering digital training, coaching content, and personal growth resources is expanding its support team. They're currently hiring for **work from home chat positions part time** to handle incoming inquiries from users. This role is ideal for those who want consistent, phone-free remote work without needing a college degree or experience.

Position Overview

In this role, you'll communicate exclusively through written chat and email—no phone calls, video calls, or meetings. You'll help customers manage subscriptions, resolve login or billing issues, and guide users through platform features using structured messaging templates and easy-to-follow support workflows.

Key Responsibilities

- Respond to customer questions via live chat and email
- Assist users with login troubleshooting, subscription updates, and billing corrections
- Use prewritten messaging templates and internal tools to resolve issues efficiently
- Escalate more technical or sensitive cases to senior support teams
- Keep accurate records and apply proper case tags
- Deliver friendly, professional support in every written response

Why You'll Love This Job

- Work part-time from anywhere
- No phones—just written messaging
- Flexible shift options every week
- Weekly pay with consistent hours
- Entry-level friendly with guided onboarding

What You'll Need to Apply

- Desktop or laptop computer with Chrome browser
- Internet connection with 10 Mbps minimum speed
- Typing speed of at least 45 WPM

Hiring organization

Indeed Remote Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Good written English and the ability to stay focused during shifts
- Reliability and attention to detail

Compensation & Scheduling

Start at \$25/hour

Advance to \$30-\$35/hour after 30 successful shifts with strong QA performance

Set your own schedule each week. Morning, evening, night, and weekend shift blocks available. Part-time commitment: 10-30 hours/week.

Training & Onboarding

- 2-hour onboarding course with step-by-step support tools
- Practice chat/email simulations
- First shift includes QA supervision and coaching
- Paid shifts begin within 3-5 days of onboarding

Sample Shift Flow

During a Saturday 3 PM-8 PM shift, you reset a customer's password, process a billing refund request, and help another user apply a discount code. Each issue is handled with pre-approved messaging tools—calm, professional, and fully remote.

What Other Part-Time Agents Say

"This was the perfect role to supplement my income without interfering with my weekday schedule." - *Jillian H., Tampa, FL*

"I love how quiet and low-stress the work is. It's real customer support without phones or pressure." - *Felix W., Cape Town, SA*

FAQs

Is experience required for this job?

No. Training is provided and everything is beginner-friendly.

Can I work only weekends or nights?

Yes. You choose your own shift times based on what fits your life.

Is this job 100% messaging?

Yes. No phone or video calls—just chat and email support.

Apply Now – Part-Time Remote Work You Can Count On

Click the Apply Now button to apply for one of the **bestwork from home chat positions part time**. Train fast, work flexible shifts, and earn weekly—all without stepping away from home.



Disclosure

Disclaimer: Please note that RemoteJobForum.com is NOT a recruitment agency. We are not an agent or representative of any employer.

Marketing Disclosure: This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised

Base Salary

\$ 25 - \$ 35

Date posted

January 27, 2025

Valid through

01.01.2029

on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

Be sure to check out our partner sites at [Jobtacular](#)