

APPLY NOW

Remote Support Order Specialist | Up to \$35/hr | No Experience Needed

Description

Job Title: Remote Chat Support Agent – Immediate Start

Compensation: \$25–\$35 per hour, paid weekly

Location: Fully Remote – Open globally

Schedule: Flexible 4–8 hour shifts; 15–40 hrs/week

Experience Required: None – beginner onboarding provided

Education Required: No degree required

About the Company

A leading digital platform offering subscription-based access to online courses, wellness programs, and productivity tools is expanding its customer experience team. Built on a remote-first, no-phone philosophy, the company is now hiring for **work from home chat agent roles** with immediate openings. They focus on providing professional, calm support exclusively through messaging platforms.

Position Overview

This is a full messaging-based role ideal for individuals looking for **work from home chat agent hiring now** opportunities. You will handle customer questions about subscriptions, assist with login or billing issues, and help users apply special promotions—all through clear, structured chats and emails.

Key Responsibilities

- Answer incoming customer chats and email support tickets
- Help users recover accounts, update billing, redeem loyalty rewards, and understand platform features
- Use saved replies and internal workflows for fast, consistent resolutions
- Escalate complex or technical issues when needed to senior support teams
- Document case notes clearly and follow structured ticket tagging standards
- Maintain a professional and supportive tone in all interactions

Why You'll Love It

- Immediate onboarding with paid training
- Messaging-only role—no phone calls or video meetings
- Weekly direct deposit pay
- Full flexibility to set your shift hours
- Entry-level and beginner-friendly

Requirements

- Laptop or desktop computer with Chrome browser
- Stable internet connection (minimum 10 Mbps)
- Typing speed of 45+ WPM
- Strong written English skills and attention to detail

Hiring organization

Indeed Remote Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Self-motivation to stay productive during independent work

Compensation & Schedule

Starting rate: \$25/hour

Raise to \$30-\$35/hour after 30 evaluated shifts with strong QA and customer feedback

Shift blocks are selected weekly. Morning, evening, overnight, and weekend options available. Minimum 15 hours per week commitment.

Training Timeline

- 2-hour self-paced onboarding course
- Chat/email simulation exercises
- First monitored shift with QA support
- Begin paid live shifts within 3-5 days of onboarding

Sample Shift Experience

During a Saturday 10 AM-4 PM shift, you help a customer reset a forgotten password, assist another user in upgrading their subscription, and resend a confirmation email—all using calm, templated messaging workflows.

What Team Members Say

"This was my first remote job and it helped me finally balance work and home life." – *Elena R., Seattle, WA*

"I started with no experience and was live chatting with customers within a week. No calls, no pressure." – *Omar V., Dublin, IE*

FAQs

Is this role completely non-phone?

Yes. All work is handled via chat and email platforms.

Do I need a background in customer service?

No. We provide full onboarding training for all new hires.

Can I work weekends only?

Yes. Flexible shift options are available every week.

Apply Now – Real Work from Home, No Phones Needed

Click the Apply Now button to apply for one of the best **work from home chat agent hiring now** opportunities. Start your remote career fast with weekly pay and full flexibility.



Disclosure

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Base Salary

\$ 25 - \$ 35

Date posted

January 27, 2025

Valid through

01.01.2029

on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

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