

APPLY NOW

Online Support Review Specialist | \$25-\$35/hr | Quality Assurance Role

Description

Job Title: Remote Weekend Live Chat Support Agent

Compensation: \$25-\$35 per hour, paid weekly

Location: Fully Remote – Open globally

Schedule: Weekend shifts available; 4-8 hour blocks

Experience Required: None – full onboarding provided

Education Required: No degree required

About the Company

A digital subscription platform providing online education programs, productivity tools, and personal development courses is expanding its weekend support team. Focused on delivering calm, helpful service without phones, they are hiring for **weekend live chat support jobs remote** to meet increasing user needs during off-peak hours.

Position Overview

If you're searching for **weekend live chat support jobs remote**, this role offers structured, calm work helping users solve common issues like password resets, billing updates, subscription changes, and account navigation—all through live chat and email, no phone calls required.

Key Responsibilities

- Handle incoming weekend customer chats and emails
- Guide users through subscription management, troubleshooting, and access questions
- Use internal saved replies and workflows for quick, accurate responses
- Escalate technical problems to senior support as needed
- Maintain clear notes and proper ticket tagging on every interaction
- Ensure every conversation is polite, helpful, and brand-aligned

Why You'll Love This Role

- Weekend-only availability accepted
- Zero phone work—100% written support
- Entry-level, with full training provided
- Weekly pay through direct deposit
- Remote-first culture—work from anywhere

Requirements

- Laptop or desktop with Chrome browser
- Reliable internet (minimum 10 Mbps)
- Typing speed of at least 45 WPM
- Strong written English communication

Hiring organization

Indeed Remote Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Ability to self-manage during independent weekend shifts

Compensation & Scheduling

Starting pay: \$25/hour

Eligible for \$30-\$35/hour after 30 completed shifts with strong QA reviews

Self-schedule weekend shifts weekly. Choose from Saturday, Sunday, or both. Morning, afternoon, evening, and overnight shifts available. Minimum 10-15 hours per weekend recommended.

Training & Onboarding

- 2-hour onboarding covering systems and messaging best practices
- Simulated ticket handling for practice
- First monitored shift with QA feedback
- Paid shifts typically start within 3-5 days

Sample Weekend Shift Flow

During a Saturday 8 AM-2 PM shift, you assist a customer in resetting a forgotten password, guide another through updating their subscription billing, and send access instructions to a new user—all through structured, templated chat interactions.

What Agents Say

"Being able to work weekends from home without phone calls made this the perfect second income stream for me." - Casey N., Vancouver, CA

"I love that my weekends are productive now. It's real support work but calm and structured." - Felipe T., Buenos Aires, AR

FAQs

Is this only weekend work?

Yes. This role is focused on covering Saturday and Sunday shifts.

Do I need customer service experience?

No. Full training is provided for all new hires.

Will I ever need to call customers?

No. This is a fully messaging-based support role.

Apply Now – Remote Weekend Work That Fits Your Life

Click the Apply Now button to apply for one of the top **weekend live chat support jobs remote**. Start fast, earn weekly, and enjoy structured, phone-free support shifts from anywhere.



Disclosure

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Base Salary

\$ 25 - \$ 35

Date posted

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Valid through

01.01.2029

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