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APPLY NOW

Remote Jobs – Entry-Level Live Chat Assistant (No Degree, No Experience Needed)

Description

Are you searching for remote jobs that don't require a degree or previous experience? This Entry-Level Live Chat Assistant role offers a legitimate opportunity to work from home, gain valuable customer service experience, and build a long-term career in a growing industry. With paid training, flexible schedules, and a clear path for advancement, this position is ideal for reliable, motivated individuals looking to start their professional journey in remote customer support.

Position Summary

As a Live Chat Assistant, you'll manage real-time conversations with customers across websites, social platforms, and mobile apps. Your goal is to provide helpful, friendly, and accurate support while following company guidelines and ensuring a positive customer experience. This position is perfect for job seekers typing "remote jobs" who want stability, training, and opportunities for advancement—all without prior experience or a college degree.

What You'll Do

Customer Support

- Respond to incoming customer questions via live chat and email.
- Use approved templates and scripts to provide consistent, professional answers.
- Offer troubleshooting steps for simple account or product issues.

Documentation & Escalation

- Record customer interactions accurately for internal tracking.
- Escalate complex issues to senior team members or technical specialists.
- Flag recurring problems and recommend knowledge base updates.

Quality & Performance

- Meet performance goals for response times, resolution rates, and customer satisfaction scores.
- Follow data privacy and security requirements for all customer information.
- Participate in training sessions, team meetings, and coaching reviews.

Qualifications

Hiring organization

Indeed Remote Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

No Experience Required

- We provide complete training before you begin live chat duties.
- No previous customer service experience or degree necessary.

Technical Skills

- Ability to type at least 40 WPM with strong accuracy.
- Comfort using web-based chat systems and CRM tools (training included).
- Reliable internet connection and computer or laptop access.

Soft Skills

- Clear written communication with proper grammar and tone.
- Professional, patient, and solution-focused mindset.
- Ability to work independently while meeting deadlines and quality standards.

Paid Training & Onboarding

Our structured onboarding program includes:

- **Platform Training:** How to use live chat software, templates, and reporting tools.
- **Customer Experience Basics:** Writing friendly, clear, and professional responses.
- **Troubleshooting Skills:** Solving common issues with step-by-step guidance.
- **Performance Coaching:** Regular feedback sessions to help you improve quickly.

All training hours are fully compensated, and mentors provide one-on-one guidance during your first shifts.

Compensation & Benefits

- Competitive hourly pay with performance-based raises every 6–12 months.
- Flexible scheduling options for full-time, part-time, evenings, or weekends.
- Paid time off for eligible roles and annual performance bonuses.
- Advancement opportunities into senior support, training, or quality assurance positions.
- Remote work with the ability to choose shifts that fit your lifestyle.

A Typical Workday

Morning:

- Log into the live chat system and review any company updates.
- Begin handling inbound chats while keeping response times within targets.

Midday:

- Join a short team meeting to review common issues or recent product changes.
- Continue assisting customers, escalating complex cases when needed.

End of Shift:

Base Salary

\$ 25 - \$ 35

Date posted

September 12, 2025

Valid through

01.01.2029

- Close out any open conversations.
- Submit daily performance metrics and review personal feedback.

Career Growth Opportunities

Many team members begin as entry-level Live Chat Assistants and move into roles such as:

- **Tier 2 Technical Support:** Handling advanced troubleshooting requests.
- **Quality Assurance Specialist:** Reviewing chat transcripts for accuracy and tone.
- **Training Coordinator:** Onboarding new team members and leading workshops.
- **Team Lead or Manager:** Supervising agents, scheduling shifts, and setting KPIs.

Promotion timelines typically range from 6–12 months depending on performance.

Application Process

1. Click **Apply Now** to submit your application.
2. Complete a short typing speed and accuracy test.
3. Participate in a brief virtual interview or recorded Q&A session.
4. Begin paid training and select your preferred shift schedule.

Applications are quick and easy—no lengthy forms or prior experience required.

FAQs

Do I need a degree or previous experience?

No. This is a true entry-level opportunity with full training provided.

Is this a phone-based job?

No. All work is text-based through chat and email channels.

Are schedules flexible?

Yes. Multiple shifts are available, including evenings and weekends.

Is training paid?

Yes. All training time is fully compensated.

Can I work from anywhere?

Yes. As long as you have reliable internet and a quiet workspace.

Why This Role Fits “Remote Jobs” Searches

- Legitimate remote work opportunity with real career growth potential.
- Paid training for all new hires—no experience necessary.
- Competitive pay, flexible scheduling, and advancement pathways.
- Professional work environment with a focus on customer satisfaction and employee development.

Apply Now to start your remote career as a Live Chat Assistant with training, growth opportunities, and no prior experience required.



APPLY NOW

Disclosure

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