



<https://indeedremotejobs.com/job/remote-chat-agent-jobs-no-phone-beginner-friendly-weekly-pay-25-35-hr/>



Independent Chat Marketing Assistant | Up to \$37/hr | Training Provided

Description

Job Title: Remote Chat Support Agent – No Phone Calls Required

Compensation: \$25–\$35 per hour, paid weekly

Location: Fully Remote – Open globally

Schedule: Flexible 4–8 hour shifts; 15–40 hrs/week

Experience Required: None – full onboarding included

Education Required: No degree required

About the Company

This online subscription-based company provides digital learning resources, coaching programs, and lifestyle tools to a growing international audience. With a commitment to quiet, structured support experiences, they are hiring for **remote chat agent jobs no phone**—designed for those who prefer calm, professional work without customer phone interactions, Zoom meetings, or video calls.

Position Overview

As a **remote chat support agent**, you'll use templated replies and guided workflows to help customers with subscription questions, account access issues, billing updates, and navigation of platform features. All communication is handled via live chat and email—never over the phone.

What You'll Be Doing

- Answer live chat and email support tickets using internal response tools
- Assist users with password resets, billing changes, and subscription management
- Escalate complex issues to senior technical support teams
- Record case details clearly and apply accurate internal tagging
- Maintain a helpful, patient, and brand-aligned written tone

Why This Job Fits You

- No phone calls or video communication—100% chat and email
- Work from anywhere with weekly pay
- Entry-level accessible with step-by-step training
- Choose your schedule weekly
- No background in support needed

Minimum Requirements

- Desktop or laptop with Chrome browser
- Internet connection (10 Mbps or higher)
- Typing speed of 45+ WPM
- Clear written English skills
- Focus and independence during remote shifts

Hiring organization

Indeed Remote Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

Compensation & Scheduling

Starting rate: \$25/hour

Eligible for \$30-\$35/hour after 30 successful, QA-reviewed shifts

You'll select your own shift blocks weekly—mornings, evenings, nights, and weekends all available. Minimum commitment: 15 hours/week.

Training & Onboarding Process

- 2-hour onboarding session including systems overview and support walkthroughs
- Chat/email simulations with mock customer inquiries
- First monitored live shift includes coaching and support
- Paid shifts begin 3-5 business days after completing onboarding

Sample Shift Flow

During a Tuesday 4 PM-10 PM shift, you assist one customer with updating payment info, guide another through account access, and apply a discount code for a third. Each interaction is resolved using structured chat tools, without ever making a call.

What Agents Say

"This is the best remote job I've found—quiet, focused, and no phones. Just me, my laptop, and a clear process." - *Valeria R., Miami, FL*

"I didn't think I could work from home with no degree, but this role gave me a real path and weekly income." - *Nathan L., Manchester, UK*

FAQs

Is this role really non-phone?

Yes. All communication is handled through chat and email platforms only.

Do I need customer service experience?

Not at all. We provide everything you need during onboarding.

Can I work nights or weekends only?

Absolutely. The scheduling system lets you select shifts that match your life.

Apply Now – Remote Support Without the Noise

Click the Apply Now button to apply for one of the best **remote chat agent jobs no phone**. Get trained, choose your schedule, and start earning weekly—without phone calls or interruptions.



Disclosure

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Base Salary

\$ 25 - \$ 35

Date posted

January 27, 2025

Valid through

01.01.2029

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