

APPLY NOW

Virtual Chat Operations Assistant | \$30-\$35/hr | Multi Department Support

Description

Job Title: Remote Online Support Assistant – Entry-Level

Compensation: \$25–\$35 per hour, paid weekly

Location: Remote – Open to applicants worldwide

Schedule: Flexible 4–8 hour shifts; 15–40 hrs/week

Experience Required: None – designed for beginners

Education Required: No degree required

About the Company

A tech-forward online learning platform is hiring for **online support jobs no experience** required to help with live customer service via chat and email. This is the perfect entry-level role for someone looking to start working online, with full training and no phone or video required. You'll be providing structured, written support to new and returning users navigating the platform.

This is an opportunity to break into remote work, earn steady hourly pay, and get your foot in the door with one of the most accessible digital customer service roles available.

Your Day-to-Day Tasks

- Reply to customer support inquiries through email and live chat
- Assist with account access issues, product questions, and subscription management
- Use saved replies and workflow guides to solve common problems
- Tag and document each conversation for the internal team
- Escalate technical or billing issues when needed
- Maintain a friendly, professional tone in every message

Why This Role Is Beginner-Friendly

You're searching for **online support jobs no experience** because you want:

- A clear path to remote work with full support
- A real job with real pay and zero cold calls
- A safe space to build skills in chat-based communication
- A job that respects your schedule, energy, and location

This job is designed to help new support agents thrive—with structure, coaching, and weekly pay.

What You'll Need to Succeed

- A laptop or desktop computer with Chrome installed
- Reliable internet (10 Mbps or higher)

Hiring organization

Indeed Remote Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Typing speed of 40–45 WPM or more
- Fluent written English and strong attention to detail
- Ability to stay focused and follow directions independently

Pay and Schedule Information

Starting rate: \$25/hour

Earn \$30–\$35/hr after 30 shifts with consistently high customer satisfaction scores and QA results

Shift blocks are chosen weekly. Flexible availability across time zones. Weekend and evening shifts are available and optional. Minimum: 15 hours/week.

Training and Launch Process

- 2 hours of self-guided onboarding modules
- Three mock chats and emails with coaching
- First shift reviewed live for support and scoring
- Most applicants are active within 4 business days

Example Shift Breakdown

You select a 7 AM–12 PM shift. You handle questions about account setup, resend activation emails, help users navigate the dashboard, and assist with payment confirmation. You close 20+ support chats—all written—and never touch a phone.

What Other New Agents Are Saying

"I'd never had a remote job before, but the training walked me through everything. I've been working 25 hours a week and loving the flexibility." –*Jamie C., Phoenix, AZ*

"They don't expect you to know it all on Day 1. It's built for beginners like me, and now I feel totally confident." – *Amani T., Nairobi, KE*

FAQs

Is any experience needed?

None. We provide training and tools to support first-time agents.

Is this customer support by phone?

No. All interactions are through chat or email.

Can I work weekends only?

Yes. You pick your shift blocks based on what works for you.

Apply Now – Remote Support Starts Here

Click the Apply Now button to join one of the most accessible **online support jobs** **no experience** required. Train this week, choose your hours, and start earning with real support from your very first shift.



Disclosure

Disclaimer: Please note that RemoteJobForum.com is NOT a recruitment agency. We are not an agent or representative of any employer.

Base Salary

\$ 25 - \$ 35

Date posted

January 27, 2025

Valid through

01.01.2029

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