



<https://indeedremotejobs.com/job/online-support-jobs-no-experience-work-from-home-no-phone-calls-25-35-hr-2/>

APPLY NOW

Remote Customer Support Process Assistant – Earn \$28-\$35/Hour, Organizational

Description

Job Title: Remote Online Support Assistant – Entry-Level

Compensation: \$25–\$35 per hour, paid weekly

Location: Remote – Open to applicants worldwide

Schedule: Flexible 4–8 hour shifts; 15–40 hrs/week

Experience Required: None – designed for beginners

Education Required: No degree required

About the Company

A tech-forward online learning platform is hiring for **online support jobs no experience** required to help with live customer service via chat and email. This is the perfect entry-level role for someone looking to start working online, with full training and no phone or video required. You'll be providing structured, written support to new and returning users navigating the platform.

This is an opportunity to break into remote work, earn steady hourly pay, and get your foot in the door with one of the most accessible digital customer service roles available.

Your Day-to-Day Tasks

- Reply to customer support inquiries through email and live chat
- Assist with account access issues, product questions, and subscription management
- Use saved replies and workflow guides to solve common problems
- Tag and document each conversation for the internal team
- Escalate technical or billing issues when needed
- Maintain a friendly, professional tone in every message

Why This Role Is Beginner-Friendly

You're searching for **online support jobs no experience** because you want:

- A clear path to remote work with full support
- A real job with real pay and zero cold calls
- A safe space to build skills in chat-based communication
- A job that respects your schedule, energy, and location

This job is designed to help new support agents thrive—with structure, coaching, and weekly pay.

What You'll Need to Succeed

- A laptop or desktop computer with Chrome installed
- Reliable internet (10 Mbps or higher)

Hiring organization

Indeed Remote Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Typing speed of 40–45 WPM or more
- Fluent written English and strong attention to detail
- Ability to stay focused and follow directions independently

Pay and Schedule Information

Starting rate: \$25/hour

Earn \$30–\$35/hr after 30 shifts with consistently high customer satisfaction scores and QA results

Shift blocks are chosen weekly. Flexible availability across time zones. Weekend and evening shifts are available and optional. Minimum: 15 hours/week.

Training and Launch Process

- 2 hours of self-guided onboarding modules
- Three mock chats and emails with coaching
- First shift reviewed live for support and scoring
- Most applicants are active within 4 business days

Example Shift Breakdown

You select a 7 AM–12 PM shift. You handle questions about account setup, resend activation emails, help users navigate the dashboard, and assist with payment confirmation. You close 20+ support chats—all written—and never touch a phone.

What Other New Agents Are Saying

"I'd never had a remote job before, but the training walked me through everything. I've been working 25 hours a week and loving the flexibility." –*Jamie C., Phoenix, AZ*

"They don't expect you to know it all on Day 1. It's built for beginners like me, and now I feel totally confident." –*Amani T., Nairobi, KE*

FAQs

Is any experience needed?

None. We provide training and tools to support first-time agents.

Is this customer support by phone?

No. All interactions are through chat or email.

Can I work weekends only?

Yes. You pick your shift blocks based on what works for you.

Apply Now – Remote Support Starts Here

Click the Apply Now button to join one of the most accessible **online support jobs** **no experience** required. Train this week, choose your hours, and start earning with real support from your very first shift.

Say **"next"** to continue with: **live chat customer support jobs flexible schedule.**

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You said:

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ChatGPT said:

Live Chat Customer Support Jobs Flexible Schedule – Work from Anywhere | \$25–\$35/hr

Base Salary

\$ 25 - \$ 35

Date posted

September 12, 2025

Valid through

01.01.2029

Job Title: Flexible Schedule Live Chat Support Agent

Compensation: \$25–\$35 per hour, paid weekly

Location: 100% Remote – Open worldwide

Schedule: Self-scheduled 4–8 hour shifts; 15–40 hours/week

Experience Required: None – full training included

Education Required: No degree needed

About the Company

A modern digital wellness and self-care brand is currently hiring for **live chat customer support jobs flexible schedule** to meet global customer demand. This position is 100% remote and fully chat-based—perfect for anyone who prefers calm, written communication over phone calls or video meetings.

You'll provide real-time support through live chat, helping users with account access, billing concerns, discount codes, and product navigation. You choose your shifts weekly. Whether you're a night owl, early riser, or weekend warrior, this role fits around your life.

Your Role Responsibilities

- Manage inbound customer chat inquiries inside a browser-based platform
- Guide users through login issues, payment updates, and product questions
- Use support macros and saved replies to respond efficiently
- Escalate technical or billing problems to internal teams
- Accurately tag and summarize conversations after each chat
- Provide thoughtful, respectful written communication at every step

Why This Role Offers Total Flexibility

You're searching for **live chat customer support jobs flexible schedule** because you need:

- A real job that works around your life
- No sales, no phones, no meetings
- Weekly pay and reliable structure
- A written-only position that prioritizes focus over noise

This position lets you work from anywhere, with full control over your calendar.

What You'll Need to Get Started

- A laptop or desktop computer
- Stable internet connection (10 Mbps minimum)
- Chrome or Firefox browser
- Typing speed of 45+ WPM
- Strong written English and patience for helping others

Pay and Shift Structure

Starting wage: \$25/hour

Promotion eligibility to \$30–\$35/hour after 30 shifts with strong QA and resolution metrics

Pick your shift blocks weekly using our internal dashboard. Morning, evening, weekend, and overnight blocks are available. Minimum commitment: 15 hours/week.

Training & Launch Timeline

- 2 hours of structured onboarding
- Practice chats with personalized feedback
- First monitored shift to confirm readiness
- Most agents are live within 4–5 business days

Example Work Session

You sign in for a 6 PM–10 PM shift. A customer can't locate their order—you find the tracking link and update them. Another asks how to apply a coupon—you paste a saved response. A third wants to cancel their plan—you walk them through it using a templated flow. Every conversation is typed. No phone. No stress.

What Current Agents Are Saying

"I choose different shifts each week depending on my schedule. It's real pay, real work, and I never have to jump on a Zoom call." – *Rachel F., Toronto, CA*

"I'm a college student, and I work evenings and weekends. I love how flexible and low-pressure this job is." – *Hector L., San Diego, CA*

FAQs

Is this job truly flexible?

Yes. You control your own shift blocks each week.

Is this full-time or part-time?

Both options are available. The minimum is 15 hours per week.

Are phone calls ever required?

Never. This is a live chat-only role.

Apply Now – Total Flexibility, Weekly Pay, Zero Phone Calls

Click the Apply Now button to secure one of the most flexible **live chat customer support jobs** available today. Choose your hours, train fast, and start supporting customers from anywhere.



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