



<https://indeedremotejobs.com/job/non-phone-support-jobs-full-time-remote-no-calls-just-messaging-25-35-hr/>

**APPLY NOW**

## Virtual Support Email Specialist | \$32-\$35/hr | Communication Focus

### Description

**Job Title:** Remote Support Agent – Full-Time, Chat and Email Only

**Compensation:** \$25-\$35 per hour, paid weekly

**Location:** Fully Remote – Accepting applicants worldwide

**Schedule:** Full-time; flexible 4-8 hour shifts, minimum 30-40 hrs/week

**Experience Required:** None – full training provided

**Education Required:** No degree required

### Job Overview

If you're hunting for **non phone support jobs full time remote** because you want a true remote role without the pressure of speaking on calls, this opportunity is exactly what you've been looking for. A leading subscription and eLearning platform is growing its customer care team and needs full-time agents to handle all support interactions via live chat and email—no calls ever.

You'll guide users through issues like account access, subscription updates, discount applications, and order tracking. Everything happens inside a streamlined support platform. You'll have scripts, templates, and full team support behind you from Day 1.

### Your Daily Responsibilities

- Respond to customer inquiries through live chat and email channels
- Troubleshoot access issues, billing problems, and product questions
- Follow structured response templates and internal workflows
- Escalate technical bugs to the appropriate team members
- Maintain accurate records and tags on every conversation
- Stay calm, professional, and helpful in all communications

### Why This Role Is a Fit for You

You're looking for **non phone support jobs full time remote** because you want:

- A full-time work-from-home job without calls or Zoom meetings
- Consistent weekly pay and structured support
- Flexible shift options that still allow work-life balance
- A legitimate way to build remote support career skills

This role offers a real full-time remote position that values quiet, focused workers.

### You'll Need

- Laptop or desktop computer with Chrome browser
- Stable internet (minimum 10 Mbps)
- Typing speed of 45+ WPM

### Hiring organization

Indeed Remote Jobs

### Employment Type

Full-time, Part-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Strong written English
- Ability to work independently and handle multiple conversations

### Pay & Scheduling Info

Starting wage: \$25/hour

Eligible for \$30-\$35/hour after 30 successful shifts and positive performance reviews

You'll self-schedule shift blocks each week. A full-time commitment of 30-40 hours per week is required, but you can choose mornings, evenings, nights, or weekends based on your preference.

### Training & Launch Timeline

- 2 hours of video onboarding and system walkthroughs
- Practice simulations with real scenarios
- First monitored live shift reviewed by QA
- Start full-time paid shifts within 3-5 business days after onboarding

### Sample Full-Time Workday

You pick an 8 AM-4 PM shift. A customer needs help with their login—you send reset instructions. Another user asks about refund eligibility—you explain the process via templated replies. Later, a user reports a billing error—you escalate it properly and tag the case. You complete your shift having resolved real issues without a single phone call.

### What Current Full-Time Agents Say

"I used to dread customer service jobs because of phone anxiety. This one is totally different—it's calm, written work and you're supported every step of the way." - *Chris B., Seattle, WA*

"Working 35 hours a week without ever needing to hop on a call? It's exactly what I needed for focus and sanity." - *Nina G., Melbourne, AU*

### FAQs

#### Is this truly non-phone work?

Yes. You will only interact through chat and email.

#### Is prior customer service experience needed?

No. Full training is included for all new hires.

#### Are full-time hours mandatory?

Yes. You must commit to 30-40 hours per week for this position.

### Apply Now – Full-Time Remote Support with Zero Phone Calls

Click the Apply Now button to apply for one of the best **non phone support jobs full time remote**. Get trained, start chatting, and earn consistent weekly pay—all while working comfortably from home.



### Disclosure

### Base Salary

\$ 25 - \$ 35

### Date posted

January 27, 2025

### Valid through

01.01.2029

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