

APPLY NOW

Digital Support Research Specialist | \$28–\$35/hr | Research Based Role

Description

Job Title: Remote Live Chat Specialist – No Phone Required

Compensation: \$25–\$35 per hour, paid weekly

Location: 100% Remote – Open to global applicants

Schedule: Self-selected 4–8 hour shifts, 15–40 hrs/week

Experience Required: Entry-level welcome

Education Required: No degree required

Job Overview

Looking for **live chat specialist jobs no phone** where you can work from home without ever picking up a headset? This digital-first lifestyle and eLearning company is expanding its support team and hiring live chat specialists to help customers with subscription issues, product access, and general support—all via chat.

This is a typing-only role. No voice. No sales. No outbound calling. You'll work in a browser-based platform where customer questions arrive as chats. You'll follow templates and support scripts to deliver fast, helpful replies. Full training is provided, and most new hires begin work within 3–5 business days.

Responsibilities

- Respond to customer questions through a live chat dashboard
- Assist with login issues, order confirmations, account updates, and billing
- Use saved responses and written workflows to stay on-brand
- Flag complex tech or billing issues for escalation
- Track and tag each interaction clearly and accurately
- Keep a professional, polite, and solution-focused tone in all responses

Why You'll Love This Job

- **Zero phone calls.** It's all typing, all the time
- **Work from anywhere.** Fully remote and timezone-flexible
- **Beginner-friendly.** No experience or degree required
- **Real pay.** Get paid weekly for every hour worked
- **Flexible shifts.** Work mornings, evenings, or weekends

Minimum Requirements

- Desktop or laptop with Google Chrome
- Reliable internet (10 Mbps or faster)
- Typing speed of 45+ WPM
- Fluent written English
- Focus and consistency during scheduled shifts

Hiring organization

Indeed Remote Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

Pay & Schedule Details

Starting at \$25/hour

Raise eligibility to \$30-\$35/hour after 30 shifts with strong performance and QA scores

You'll select your shifts weekly. Blocks are available 24/7, including early mornings, evenings, and weekends. You can work as little as 15 or as much as 40 hours per week.

Training Path

- 2 hours of onboarding videos
- Practice chat sessions with templates
- One live supervised shift with feedback
- Go live within 3-5 business days

Example Workday

You log in for a 12 PM-6 PM shift. You help one customer apply a discount code, another reset a password, and a third confirm their order status. Each conversation is clear, typed, and to the point. No noise, no meetings, no multitasking chaos—just focused support work.

What Live Chat Specialists Say

"I've worked customer service before, but I'll never go back to phones. This job is quiet, flexible, and stress-free." - *Kyla D., Salt Lake City, UT*

"I love the independence. I work overnight shifts from my laptop and everything I need is in one place." - *Reggie M., Manila, PH*

FAQs

Is there any phone or video required?

No. This job is 100% chat-based—no talking, no meetings.

Do I need prior customer service experience?

Not at all. Training is included for all new hires.

Can I set my own schedule?

Yes. Shifts are flexible and picked weekly.

Apply Now – Real Remote Work, No Phone Required

Click the Apply Now button to start one of the best **live chat specialist jobs no phone** required. Get paid weekly, help real customers, and do it all in writing—from wherever you are.



Disclosure

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Base Salary

\$ 25 - \$ 35

Date posted

January 27, 2025

Valid through

01.01.2029

on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

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