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APPLY NOW

Indeed Remote Jobs No Experience – Entry-Level Live Chat Support Specialist (Remote, No Degree Required)

Description

Are you searching Indeed for remote jobs that require no previous experience and offer legitimate career growth? This Live Chat Support Specialist role is designed for individuals eager to start a professional work-from-home career without needing a college degree or customer service background. With comprehensive paid training, flexible scheduling, and advancement opportunities, this position provides a genuine entry point into the world of remote customer support.

Position Summary

As a Live Chat Support Specialist, you will handle real-time, text-based interactions with customers visiting websites, using mobile apps, or engaging on social media channels. Instead of answering phones, you'll provide written support, solve common issues, answer product questions, and escalate technical problems when necessary. This is ideal for applicants typing "Indeed remote jobs no experience" because it requires no prior work history—only reliable communication skills, a strong work ethic, and the ability to learn quickly during training.

What Makes This Role Different

Unlike many online postings for remote work, this is not a temporary gig or side hustle. It is a structured, ongoing opportunity with consistent shifts, performance feedback, and a clear career ladder. We value long-term team members and provide everything needed for success—from onboarding materials to mentorship sessions with experienced support agents.

Core Responsibilities

Live Chat Interaction

- Respond to customer inquiries within defined response times.
- Use pre-approved templates and the knowledge base for consistent answers.
- Maintain a professional, friendly, and solution-focused tone throughout conversations.

Problem Resolution

- Guide customers through troubleshooting steps for common technical or

Hiring organization

Indeed Remote Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

account issues.

- Identify when a situation requires escalation and follow proper handoff procedures.
- Document customer interactions accurately for future reference.

Knowledge Management

- Suggest updates to the knowledge base when new issues or patterns emerge.
- Stay updated on product changes, promotions, and feature releases.
- Share insights with teammates to improve efficiency and customer experience.

Quality Standards

- Meet or exceed KPIs such as first response time, customer satisfaction, and resolution rate.
- Participate in weekly quality audits and coaching sessions.
- Adhere to privacy, security, and compliance requirements at all times.

Required Qualifications

No Experience Needed

- We provide complete training; prior customer service work is optional, not mandatory.
- No college degree or certification required for hiring.

Technical Skills

- Ability to type at least 40 words per minute with accuracy.
- Comfort using cloud-based chat tools, ticketing systems, or CRMs (training provided).
- Reliable computer or laptop with stable internet access.

Soft Skills

- Clear written communication with proper grammar and spelling.
- Positive attitude and willingness to learn new systems quickly.
- Ability to remain calm, courteous, and professional even when customers are frustrated.

Paid Training & Onboarding

Our onboarding program spans the first two weeks and includes:

- **Live Simulations:** Practice chat conversations before handling real customers.
- **Platform Tutorials:** Step-by-step guidance on using our software efficiently.
- **Compliance Basics:** Data privacy, security protocols, and escalation processes.
- **Performance Coaching:** Feedback on tone, speed, and problem-solving strategies.

Training hours are fully compensated, and dedicated mentors provide one-on-one support during your initial shifts.

Base Salary

\$ 25 - \$ 35

Date posted

September 12, 2025

Valid through

01.01.2029

Compensation & Benefits

- **Competitive Pay:** Starting hourly rates with performance-based raises every 6 months.
- **Flexible Schedules:** Full-time and part-time shifts available worldwide.
- **Career Growth:** Opportunities to move into quality assurance, training, or team leadership roles.
- **Work-Life Balance:** Multiple shift windows for mornings, evenings, and weekends.
- **Additional Perks:** Paid time off for eligible employees, annual bonuses, and remote work stipends in certain regions.

A Typical Workday

Morning Routine

- Log into the chat dashboard and review daily announcements or product updates.
- Check personal performance metrics from the previous day to identify improvement areas.

During Your Shift

- Respond to a steady flow of live chats while maintaining response time goals.
- Collaborate with teammates through internal chat channels to solve unique cases.
- Attend brief huddles where supervisors share trends, reminders, or policy changes.

End-of-Day Wrap-Up

- Document unresolved issues for the next shift to follow up.
- Review personal QA feedback and complete any assigned learning modules.
- Submit daily availability for upcoming shifts if using a flexible schedule option.

Career Advancement Path

- **Tier 1 Support:** Entry-level role for handling basic inquiries.
- **Tier 2 Escalation:** Focus on complex troubleshooting and VIP accounts.
- **Quality Specialist:** Monitor conversations for compliance and training opportunities.
- **Team Lead or Supervisor:** Oversee agent performance, scheduling, and coaching.

Many agents start in Tier 1 and move up within 6–12 months based on performance and availability.

Application Process

1. Click **Apply Now** to submit a simple application form.
2. Complete a basic typing and grammar assessment (10–15 minutes).
3. Attend a brief virtual interview or recorded Q&A session.
4. Receive training materials and choose your first shift block.

Applicants only need to click the “Apply Now” button—no lengthy forms or previous experience required.

FAQs

Do I need prior experience to apply?

No. This position is specifically open to candidates with no previous work experience.

Is this a phone-based job?

No. All communication is handled through chat and email channels.

Do I need a college degree?

No degree is required. Writing ability and reliability matter most.

Can I work flexible hours?

Yes. Multiple schedules are available, including nights and weekends.

Is training paid?

Yes. All training hours are fully compensated.

Why This Role Fits “Indeed Remote Jobs No Experience” Searches

- Real, full-time or part-time opportunity with legitimate employers.
- Structured training program so new hires feel confident from day one.
- Competitive pay with performance-based growth potential.
- Flexible shifts to accommodate different time zones and lifestyles.

Apply Now to begin your career in remote customer support with paid training, clear advancement opportunities, and no prior experience required.



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