

APPLY NOW

Virtual Support Strategy Assistant | Up to \$35/hr | Digital Publishing Role

Description

Job Title: Remote Entry-Level Chat Support Representative

Compensation: \$25–\$35 per hour, paid weekly

Location: Fully Remote – Open to applicants worldwide

Schedule: Flexible 4–8 hour shifts; 15–40 hrs/week

Experience Required: None – full onboarding and support provided

Education Required: No degree required

About the Company

A global provider of online training programs, membership tools, and personal development content is growing its customer support team. To meet rising demand and maintain a no-phone support experience, the company is now hiring for **entry level remote chat support jobs**. This is a messaging-only role—perfect for individuals seeking a calm, flexible remote position with guaranteed weekly pay.

Position Overview

If you're looking for **entry level remote chat support jobs**, this opportunity lets you help real users through templated chat and email responses—no phone calls, no meetings, and no experience required. You'll be assisting with common issues like login recovery, subscription questions, billing updates, and platform usage guidance—all using a user-friendly support system.

Core Responsibilities

- Manage customer support tickets through live chat and email systems
- Guide users through account setup, subscription management, and password resets
- Use saved responses and templates for fast, accurate messaging
- Escalate technical issues to specialized departments when needed
- Record all conversations with clear notes and appropriate internal tagging
- Maintain a calm, supportive, and professional written tone throughout

Why This Role Is Ideal for Beginners

- Completely remote and beginner-friendly
- 100% messaging—no phone, no voice, no meetings
- Choose your own shifts weekly
- Weekly pay via direct deposit
- No background in customer service needed

Requirements

- Laptop or desktop computer with Google Chrome
- Internet speed of at least 10 Mbps
- Typing speed of 45+ WPM

Hiring organization

Indeed Remote Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Strong written English and basic reading comprehension
- Self-motivation and reliability for independent remote work

Pay & Shift Details

Starting wage: \$25/hour
Increase to \$30-\$35/hour available after 30 positively reviewed shifts

Flexible shifts scheduled weekly. Morning, afternoon, evening, and weekend blocks available. Minimum 15 hours/week.

Training Process

- 2-hour self-paced onboarding session
- Practice chat/email scenarios with feedback
- First live shift monitored by QA with coaching
- Paid shifts typically begin within 3-5 days of completing training

Sample Shift Flow

During a Thursday 5 PM-10 PM shift, you assist one user in recovering their password, guide another through canceling a subscription, and help a third apply a discount code. All support is handled via chat—calm, fast, and fully remote.

What New Agents Say

"I was nervous to start without experience, but this job made it simple. The systems are easy, and the support is great." – *Aliyah S., Houston, TX*

"This was the first job that let me work from home with no degree. I love the structure, the quiet, and the pay." – *Diego M., Buenos Aires, AR*

FAQs

Is this job really phone-free?

Yes. All communication is written—via chat and email only.

Do I need prior experience?

No. This job is designed for beginners and includes full onboarding.

Can I work part-time or just weekends?

Yes. The schedule is completely flexible to fit your availability.

Apply Now – Get Paid Weekly to Start Your Remote Support Career

Click the Apply Now button to apply for one of the top **entry level remote chat support jobs**. Get trained quickly, work your preferred shifts, and earn weekly—all without phones, meetings, or experience.



Disclosure

Disclaimer: Please note that RemoteJobForum.com is NOT a recruitment agency. We are not an agent or representative of any employer.

Marketing Disclosure: This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised

Base Salary

\$ 25 - \$ 35

Date posted

January 27, 2025

Valid through

01.01.2029

on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

Be sure to check out our partner sites at [Jobtacular](#)