

APPLY NOW

Virtual Support Development Agent | Up to \$35/hr | Creative Writing Work

Description

Job Title: Remote Customer Support Agent – No Phone, Fully Flexible

Compensation: \$25–\$35 per hour, paid weekly

Location: Remote – Open to U.S. and international applicants

Schedule: Fully flexible; 4–8 hour shifts, 15–40 hrs/week

Experience Required: None – training provided

Education Required: No degree needed

Position Summary

This role is for anyone looking for **customer support jobs no phone flexible schedule** that offer real structure, weekly pay, and freedom from the usual workplace noise. A fast-scaling digital brand in the personal development and subscription space is hiring chat-based customer support reps to handle real-time messaging—no phone calls, ever.

You'll respond to customer issues using a chat-based platform and email. Common requests include subscription changes, account access, order questions, and feature navigation. We provide full training, templated responses, and weekly shift selection so you can work when it fits your schedule.

Key Responsibilities

- Respond to customer inquiries via live chat and email support
- Assist with product access, billing concerns, and order lookups
- Follow prewritten workflows and support scripts
- Tag, log, and summarize each interaction
- Keep a helpful, calm, and professional tone in every message

Why You'll Love This Role

- **Zero calls.** No talking required—this is a 100% chat/email position
- **Choose your hours.** Work mornings, nights, or weekends—it's up to you
- **Beginner-friendly.** You don't need experience—we train you
- **Weekly pay.** Get compensated every Friday based on hours worked
- **Start fast.** Most new hires begin live shifts within 3–5 days

What You'll Need

- A laptop or desktop with Chrome installed
- Internet connection (10 Mbps minimum)
- Typing speed of 45+ WPM
- Fluent written English and strong attention to detail
- Ability to work independently and follow instructions

Hiring organization

Indeed Remote Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

Pay & Scheduling Structure

Start at \$25/hour

Eligible for \$30–\$35/hour after 30 shifts and strong performance reviews

You'll select shifts weekly via our internal calendar. Work a minimum of 15 hours per week with full flexibility. Day, night, and weekend shifts available.

Training Process

- 2 hours of self-guided video onboarding
- Practice chats with feedback
- One monitored shift with live QA support
- Start real shifts within a few days of completing onboarding

Example Shift

You pick a 2 PM–8 PM shift. You help a customer access a purchase, answer a billing question with a templated response, and process a cancellation for another user. All handled via live chat and email—quiet, efficient, and zero phone involvement.

What Current Reps Say

"I work from home while the kids are in school. This is the first job I've had where I actually enjoy the structure and still feel free." – *Denise R., Raleigh, NC*

"I used to dread support jobs because of phones. Now I just type, help people, and get paid weekly." – *Jordan S., Liverpool, UK*

FAQs

Is this job really phone-free?

Yes. All support is written—no phone or video required.

Can I work nights and weekends?

Yes. You pick your shifts each week, and night/weekend hours are available.

How quickly can I start?

Most new hires are trained and working in under 5 business days.

Apply Now – Flexible Support Work Without the Noise

Click the Apply Now button to land one of the most flexible **customer support jobs no phone flexible schedule**. Set your hours, skip the calls, and start earning this week.



Disclosure

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Marketing Disclosure: This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

Base Salary

\$ 25 - \$ 35

Date posted

January 27, 2025

Valid through

01.01.2029

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