

https://indeedremotejobs.com/job/customer-service-chat-agent-work-from-home-no-degree-no-calls-25-35-hr/



Digital Customer Chat Content Coordinator - Earn \$28-\$35/Hour, Home-Based

Description

Job Title: Remote Customer Chat Support Agent - Entry-Level

Compensation: \$25-\$35 per hour, paid weekly

Location: Fully Remote – Worldwide applicants welcome **Schedule:** Flexible 4–8 hour shifts; 15–40 hrs/week **Experience Required:** None – complete training included

Education Required: No degree required

About the Company

This fast-growing digital platform offers subscription-based access to educational programs, productivity tools, and personal development content. As they scale globally, they're hiring for **customer service chat agent work from home** positions to support users across time zones with written support only—no phone calls or video required.

Position Overview

Looking for a calm, remote job with no phone calls? This role is built for those seeking reliable, non-voice **customer service chat agent work from home** opportunities. You'll support customers through chat and email using templated responses, helping with common questions about subscriptions, billing, login issues, and account features.

Daily Responsibilities

- Respond to customers via chat and email platforms
- Assist users with password resets, subscription updates, and platform access
- Follow prewritten workflows to resolve inquiries quickly and accurately
- Escalate complex issues to senior teams when necessary
- Document each conversation clearly and apply the correct tags
- Maintain a calm, helpful, and brand-consistent tone in all written interactions

Why You'll Love This Job

- 100% written support—no phone or video communication
- Weekly pay through direct deposit
- Beginner-friendly, with structured onboarding
- Work from anywhere with stable internet
- Flexible hours to fit your personal schedule

What You'll Need

- Laptop or desktop computer with Chrome browser
- Stable internet connection (minimum 10 Mbps)
- Typing speed of 45+ WPM
- Good written English and attention to detail

Hiring organization

Indeed Remote Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- Self-discipline and reliability during solo work sessions

Pay & Scheduling Info

Starting pay: \$25/hour

Eligible for \$30-\$35/hour after 30 positively reviewed shifts

Choose your shift blocks weekly—mornings, evenings, overnights, and weekends available. Minimum 15 hours per week.

Training & Onboarding

- 2-hour onboarding course
- Practice with simulated tickets and templated workflows
- First shift includes real-time QA support
- Paid work starts within 3-5 business days

Sample Shift Experience

On a Sunday 2 PM-8 PM shift, you help a customer cancel a renewal, assist another with updating their payment method, and send access instructions to a new subscriber. Every task is handled through calm, templated messages without speaking to anyone.

What Current Agents Say

- "This is exactly what I needed—quiet, focused work I can do on my own schedule."
- Sabrina L., Vancouver, CA
- "Working from home, messaging only, no phones—this job is a lifesaver." Tariq M., London, UK

FAQs

Do I need prior customer service experience?

No. The role is designed for beginners and includes full onboarding.

Is this job really phone-free?

Yes. All communication is handled through chat and email only.

Can I work just on weekends or evenings?

Yes. You'll choose your shifts based on what fits your schedule.

Apply Now – Structured Remote Work, Messaging Only

Click the Apply Now button to apply for one of the best customer service chat agent work from home opportunities. Train quickly, earn weekly, and support users through clear, quiet, written communication.



Disclosure

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Marketing Disclosure: This website is a marketplace. As such you should know that the owner has a monetary connection to the product and services advertised

Base Salary

\$ 25 - \$ 35

Date posted

September 12, 2025

Valid through

01.01.2029

on the site. The owner receives payment whenever a qualified lead is referred but that is the extent of it.

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