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## Chat Support Advisor – Up to \$35 Hourly, Flexible Remote Position

### Description

### Overview

Are you looking for a real, flexible work-from-home job that doesn't require a college degree or past experience? We are currently hiring chat support professionals to assist customers through live messaging platforms. This position offers the convenience of remote work, predictable pay, and a supportive environment—no phone calls or meetings required.

As a live chat support team member, you'll interact with customers via a web-based interface. Your job is to help users find answers, fix simple issues, and feel supported while using our client's digital services. With helpful tools and on-the-job training, this opportunity is built for beginners who want to start earning quickly and comfortably from home.

### Job Responsibilities

#### Responding to Customer Chat Messages

Support users by answering incoming messages on the client's website. These can include order updates, general product questions, login problems, and simple technical issues.

#### Using Templates for Fast Responses

To streamline your workflow, you'll have access to a library of prewritten replies. You'll select the best option, personalize it slightly, and deliver helpful, accurate responses with speed.

#### Tracking Issues and Escalating When Needed

When an inquiry requires a manager or technical intervention, you'll document the chat and escalate it using internal tools. You won't be responsible for solving high-level problems—just guiding the customer in the right direction.

#### Keeping the Experience Positive

It's not just about fast answers—it's about friendly communication. You'll be trained on tone and empathy to ensure every conversation feels personal and professional.

### Hiring organization

Indeed Remote Jobs

### Employment Type

Full-time, Part-time

### Industry

Customer Service

### Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

## What a Workday Looks Like

You'll log in from your device to access the chat platform, where messages come in automatically. You'll manage up to three customer chats at once, using templates, AI text suggestions, and support docs to guide your responses. Supervisors are on standby for real-time coaching. You can set your own hours and work in shifts that suit your time zone and lifestyle.

### Base Salary

\$ 25 - \$ 35

### Date posted

January 27, 2025

### Valid through

01.01.2029

## Qualifications

- No previous work experience required
- No college degree or certifications needed
- Basic computer literacy and internet usage skills
- Strong grammar and attention to detail
- Ability to communicate clearly through text
- Reliable computer or laptop with internet access
- Typing speed of at least 25 words per minute

## What Makes You a Good Fit

### You Want Flexibility

This is a remote, self-managed role. If you're looking for freedom over your schedule, this gives you full control.

### You're Comfortable Working Independently

While team leads are available, you'll be responsible for managing your chat queue and following instructions on your own.

### You Enjoy Problem Solving

Even with templates, you'll need to assess each customer's needs and respond appropriately.

### You're a Strong Writer

Whether you're answering a question or de-escalating a frustrated customer, strong written communication is the key to success.

## Perks and Pay

- Earn \$25-\$35 per hour based on experience and shift time
- Work from anywhere with a secure internet connection
- Zero phone work—entirely chat-based support
- Weekly or bi-weekly pay schedule via PayPal or direct deposit
- Training and support provided from day one
- Performance bonuses available after 30 days

## Common Questions

### Is this open internationally?

Yes. We accept applicants worldwide. You must be fluent in English and have

access to a stable internet connection.

### Is this a freelance gig?

This is a remote contract role with the opportunity to renew after 60 days. Top performers may be offered longer-term roles.

### Do I need special software?

No downloads required. You'll access all tools via your browser after login.

### How long is the training?

Training lasts 2–4 days depending on your pace. It includes hands-on demos and sample chat simulations.

### Can I work nights or weekends?

Yes. Schedules are flexible, and shifts are available 24/7. You'll be able to set your availability during onboarding.

## How to Apply

Start by submitting the quick online form. You'll receive a welcome email with instructions for completing a short grammar test and typing speed check. Qualified candidates will move directly into training. You can typically begin paid work within a week of applying.

## Why This Job Is Ideal for You

If you're ready to earn from home, don't want to be on camera or phones, and need a beginner-friendly job with real pay—this chat support opportunity checks all the boxes. It's designed for people who want freedom, stability, and remote flexibility, without needing to build a business or pitch clients. Apply today and start your remote work journey on your terms.



### Disclosure

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