



<https://indeedremotejobs.com/job/chat-support-agent-jobs-hiring-immediately-remote-no-phone-calls-25-35-hr/>



Remote Support Publishing Associate | \$30-\$35/hr | Entry Level Welcome

Description

Job Title: Remote Chat Support Agent – Immediate Openings
Compensation: \$25–\$35 per hour, paid weekly
Location: Fully Remote – Global applicants encouraged
Schedule: Flexible 4–8 hour shifts; 15–40 hrs/week
Experience Required: None – onboarding and support provided
Education Required: No degree required

About the Company

A subscription-based digital company offering educational platforms, productivity tools, and training resources is rapidly expanding its remote team. With an emphasis on written-only customer support, they're now hiring for **chat support agent jobs hiring immediately**. These roles are fully remote, non-phone, and designed for people looking to get started right away with consistent weekly pay.

Position Overview

This role is ideal for anyone seeking fast onboarding and steady work-from-home income. You'll respond to customer inquiries using chat and email tools, helping users troubleshoot login issues, manage subscriptions, apply discounts, and handle billing questions—entirely through templated messaging workflows.

Key Responsibilities

- Respond to user messages through live chat and email systems
- Guide customers through account access, payment updates, and platform navigation
- Use internal response templates and scripts to ensure consistency
- Escalate technical issues or special cases when necessary
- Keep clear documentation of each interaction
- Maintain a positive, clear, and patient tone in all communications

Why This Role Is a Perfect Fit

- Immediate start available with fast onboarding
- 100% written support—no voice calls, no Zoom, no meetings
- Weekly direct deposit pay
- Flexible shift scheduling based on your availability
- Great entry-level role with career-growth potential

You'll Need

- A laptop or desktop computer with Google Chrome
- A stable internet connection (10 Mbps minimum)
- Typing speed of 45+ WPM
- Strong written English and attention to detail

Hiring organization

Indeed Remote Jobs

Employment Type

Full-time, Part-time

Industry

Customer Service

Job Location

Remote work from: United States; Canada; Australia; United Kingdom; New Zealand; Ireland; Scotland; Sweden; Belgium; Spain; Czech Republic; Brazil; France; India; South Africa; Denmark; Germany; Philippines; Mexico; India; Indonesia; Alabama, USA; Alaska, USA; Arizona, USA; Arkansas, USA; California, USA; Colorado, USA; Connecticut, USA; Delaware, USA; Florida, USA; Georgia, USA; Hawaii, USA; Idaho, USA; Illinois, USA; Indiana, USA; Iowa, USA; Kansas, USA; Kentucky, USA; Louisiana, USA; Maine, USA; Maryland, USA; Massachusetts, USA; Michigan, USA; Minnesota, USA; Mississippi, USA; Missouri, USA; Montana, USA; Nebraska, USA; Nevada, USA; New Hampshire, USA; New Jersey, USA; New Mexico, USA; New York, USA; North Carolina, USA; North Dakota, USA; Ohio, USA; Oklahoma, USA; Oregon, USA; Pennsylvania, USA; Rhode Island, USA; South Carolina, USA; South Dakota, USA; Tennessee, USA; Texas, USA; Utah, USA; Vermont, USA; Virginia, USA; Washington, USA; West Virginia, USA; Wisconsin, USA; Wyoming, USA

- The ability to follow workflows and stay focused while working solo

Pay & Schedule Info

Starting at \$25/hour

Promotions up to \$30-\$35/hour after 30 successful, QA-approved shifts

Base Salary

\$ 25 - \$ 35

Choose your shift blocks weekly. Options include mornings, evenings, overnights, and weekends. Minimum 15 hrs/week commitment.

Date posted

January 27, 2025

Training & Onboarding Timeline

- 2-hour self-guided onboarding session
- Practice sessions using simulated support tickets
- First live shift includes coaching and QA feedback
- Paid shifts begin within 3-5 days of your onboarding completion

Valid through

01.01.2029

Sample Shift Walkthrough

During a Thursday 1 PM-7 PM shift, you respond to a login reset request, help another customer downgrade their subscription, and send out an updated invoice—all handled through chat tools with prewritten replies. No calls, no multitasking chaos, just structured written support.

What Current Agents Are Saying

"I applied Monday, onboarded Tuesday, and was working my first shift by Friday. It's real, and it's simple." - *Devon R., Phoenix, AZ*

"I finally found a support job that doesn't require me to talk all day. The chat tools make everything stress-free." - *Isla T., Glasgow, UK*

FAQs

Is this really phone-free?

Yes. You'll only communicate through chat and email platforms.

Do I need support experience?

Not at all. The job is beginner-friendly and includes all training.

Can I work nights or just weekends?

Yes. The shift system is flexible to fit any schedule.

Apply Now – Real Chat Support, Immediate Start, Weekly Pay

Click the Apply Now button to apply for one of the **best chat support agent jobs hiring immediately**. You'll train fast, work from anywhere, and help real customers—all without ever picking up a phone.



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